



FEMA

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News Release

FEMA Mobile Registration Centers Open in Escambia, Okaloosa, Santa Rosa Counties

PENSACOLA, Fla. — FEMA will open mobile registration centers for Hurricane Sally survivors in Escambia, Okaloosa and Santa Rosa counties Saturday, Oct. 3.

The centers, called Mobile Registration Intake Centers (MRICs), are staffed with FEMA personnel who can assist with registration and answer questions about disaster-assistance programs. Center locations:

ESCAMBIA COUNTY
Southwest Branch Library
12248 Gulf Beach Hwy
Pensacola, FL 32507
Hours: Daily 9 a.m.-6 p.m.

ESCAMBIA COUNTY
Escambia County Extension Service
3740 Stefani Rd.
Cantonment, FL 32533
Hours: Daily 9 a.m.-6 p.m.

ESCAMBIA COUNTY
Brownsville Community Center
3200 W. DeSoto St.
Pensacola, FL 32505
Hours: Daily 9 a.m.-6 p.m.

OKALOOSA COUNTY
Emerald Coast Healthcare Coalition
755 Lovejoy Rd.
Fort Walton Beach, FL 32548
Hours: Daily 9 a.m.-6 p.m.

SANTA ROSA COUNTY
Pensacola State College
South Santa Rosa Center
4075 Gulf Breeze Pkwy
Gulf Breeze, FL 32563
Hours: Daily 9 a.m.-6 p.m.

The centers operate under COVID-19 protocols to ensure visitors and FEMA personnel are safe. Distancing and face coverings are required. Individuals who come to the centers check in at a registration table, give their name and phone number, and then wait in their cars until they receive a text message to come to the FEMA staff at the MRIC. This process reduces the number of people standing in lines to mitigate against COVID.

It is not necessary to visit a center to register with FEMA. Disaster survivors with uninsured losses can also apply by:

- Visiting [DisasterAssistance.gov](https://www.disasterassistance.gov);
- Downloading the FEMA App; or by
- Calling **800-621-3362 (800-462-7585 TTY)**. Multilingual operators are available. The toll-free numbers are open from 7 a.m. to 10 p.m. local time, seven days a week. Those who use a relay service such as a videophone, InnoCaption or CapTel should provide FEMA with their specific phone number assigned to that service.

The following information is necessary when you register:

- Address of the damaged dwelling where the damage occurred (pre-disaster address)
- Current mailing address
- Current telephone number
- Insurance information
- Total household annual income
- Routing and account number for checking or savings account (this allows FEMA to directly transfer disaster assistance funds into a bank account)
- A description of disaster-caused damage and losses

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FEMA's mission: Helping people before, during, and after disasters.